

Please fill in this form, then save and attach to an email and send to [mark.ayms@festool.com](mailto:mark.ayms@festool.com)

## REPAIR ORDER

**FESTOOL**

Dealer/ Customer Account No:

Your Reference No:

**One Repair Order per tool please**

### Invoice Address:

Company Name:

Name:

Street:

Postcode:

City:

County:

Fax:

E-mail:

Date:

Contact name:

Contact number:

VAT number:

Return to:

Invoice Address ☐

Collection Address ☐

### Tool Specifications:

Type of tool:

S. Nr. : (on the tool)

T. Nr. : (on the tool)

**Batteries:** 5ah or lower  
6ah or higher

**Quantity:**   
**Quantity:**



### Collection Address:

Company Name:

Name:

Street:

Postcode:

City:

County:

Fax:

E-mail:

## COMPLAINT PLEASE DESCRIBE IN DETAIL We are **unable to accept** your repair without description of the fault.

**MORE DETAILS** **Quicker Repair** **Reduced Costs**

**Description of Fault** (Please give as much information as possible):

**Accessories:** Please include leads or batteries.

**Please note, all tool repairs that cost up to €125 excl. VAT will be repaired and returned to the owner without prior contact. By filling in this form, you agree to these terms along with the payment conditions in this case.**

**Warranty**

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(Please attach a photocopy of the proof of purchase and the warranty confirmation!)

**PLEASE NOTE:** If you decide **not to go ahead** with the repair after quotation you will be charged €37.50 excl. VAT for the assessment and return shipping. Your tool will be returned reassembled but not in working order. If you wish to scrap the tool, this will be done free of charge.

Please make sure your tool for repair is boxed ready for collection. DUST EXTRACTORS MUST BE CLEAN AND EMPTY and wrapped or boxed. For Kapex KS60/120 please remove any feet or alternative legs attached to the unit. We cannot be held liable for transport or internal damage.

**\*All prices are excl. of VAT**

Please visit our website: [www.festool.ie](http://www.festool.ie)