

# REPAIR ORDER



Dealer Account No: .....

TTS Tooltechnic Systems (Ireland) Ltd  
Saxham Business Park, Saxham,  
Bury St Edmunds, Suffolk IP28 6RX  
Service Phone: +353 1 8642240  
Service Fax: +353 1 8642247

Your Reference No: .....

**One Repair Order per Tool please!**

<b>Invoice Address:</b> ..... ..... ..... ..... *VAT No. .... ☎/Fax: ..... E-mail: .....	<b>Date:</b> ..... <b>Contact name:</b> ..... <b>Contact ☎:</b> .....  <b>Return to:</b> ..... <input type="checkbox"/> Dealer <input type="checkbox"/> Customer	<b>Invoice to:</b> ..... <input type="checkbox"/> Dealer <input type="checkbox"/> Customer
<b>Delivery Address:</b> ..... ..... ..... ..... ☎/Fax: ..... E-mail: .....	<b>Tool Specifications:</b>  <b>Type of tool:</b> .....  <b>S. Nr. :</b> ..... (on the tool)  <b>M. Nr. :</b> ..... (on the tool)	

<b>COMPLAINT</b>	<b>PLEASE DESCRIBE IN DETAIL</b> We are <b>unable to accept your repair</b> without description of the fault!!
<b>MORE DETAILS = Quicker Repair = Reduced Costs</b>	
<b>Circumstances of breakdown:</b> ..... ..... .....	
<b>Accessories: The plug-it lead must be returned with the tool!</b> .....	

<b>Please mark:</b> <input type="checkbox"/> <b>Repair without a quote:</b> If the repair cost is under €60.00* I authorize the repair to be carried out and will receive a bonus of free return postage. However if the repair cost is greater than €60.00* I will automatically receive a quote and have to pay the return postage costs. <input type="checkbox"/> <b>I would like to receive a quote.</b> Therefore I pass on the bonus of free return postage and agree to pay the return postage cost of €20.00. <input type="checkbox"/> <b>Warranty (Please attach a photocopy of the proof of purchase and the warranty confirmation!)</b>
<b>PLEASE NOTE:</b> If you decide <b>not to go ahead</b> with the repair, It is against the Health & Safety Act to reassemble the tool and you will receive your tool back in pieces!

Please make sure your tool for repair is clearly addressed to TTS GB and boxed ready for collection.  
\* Please include your VAT Number to be exempt from any VAT charges. Please visit our website: [www.festool.ie](http://www.festool.ie)